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**Neighbourhoods, Regeneration  
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Recipient Details

**Our ref:** Drumchapel CCTV  
**Please ask for:** Liaison Team – Drumchapel  
**Email:** DrumchapelCCTV@glasgow.gov.uk  
**Date:** September 2021

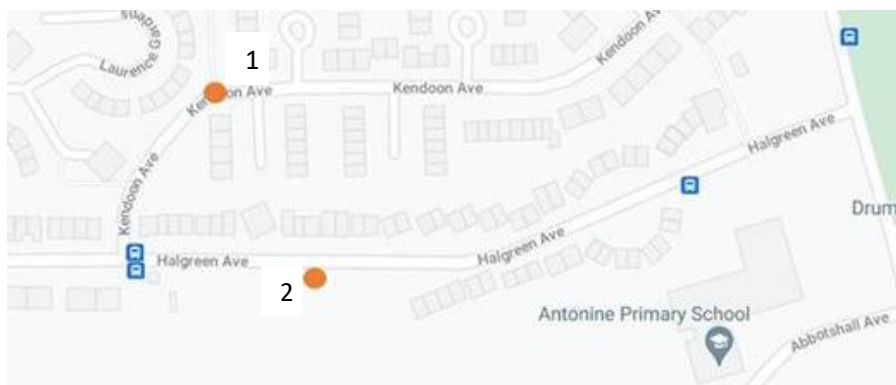
## INSTALLATION OF PUBLIC SPACE CCTV EQUIPMENT

Dear Householder,

Neighbourhoods Regeneration and Sustainability (NRS) are installing two new Public Space CCTV systems within Drumchapel.

Locations at Kendoon Avenue and Halgreen Avenue have been identified in order to increase community safety within this area, tackle various antisocial behaviour (ASB) issues, capture any incidents and offer public reassurance to local residents. Due to previous issues raised, particularly around 5<sup>th</sup> November, we believe two camera systems, as mapped out below, are justifiable given the amount of resident reports and concerns around this area, previous ASB and vandalism issues. The Halgreen Avenue camera would also provide reassurance for the Growchapel Community Allotment Gardens asset in this area.

Camera 1 – Kendoon Avenue, lighting column R37.  
Camera 2 – Halgreen Avenue, lighting column R10.



The installation process will begin in the coming weeks with a view of the systems being fully operational prior to 5<sup>th</sup> November. The process will involve two new reinforced lampposts being fitted to hold the new systems, power from the lighting columns will generate the power for the equipment. Footage will be streamed to and monitored from the Glasgow Operations Centre (GOC) in Eastgate. Members of the public will be able to contact the GOC to request coverage, should they ever require it on 0141 287 9999.

While this equipment is not classed as a permanent structure, as it has the scope to be moved to another site within the local area, we will continually monitor its effectiveness. With all installations, we would review this equipment every three months to ensure it is operating as planned, frequently review, footage the CCTV has captured and the Privacy Impact Statement will continue to be reviewed regularly.

Through regular monitoring, partnership working and engagement with the local community we will ensure the wider action plan to tackle antisocial behaviour is being carried out efficiently and all actions are proportionate.

A wider communication will be sent out electronically to local partners including Drumchapel Community Council, local housing associations and third sector organisations to allow for wider dissemination. If you have concerns or wish to express your objections regarding this process, you can contact [DrumchapelCCTV@glasgow.gov.uk](mailto:DrumchapelCCTV@glasgow.gov.uk)

We would encourage all residents to report issues of antisocial behaviour, vandalism or criminality to Police Scotland on **101**, or **999** in an emergency. To Crimestoppers (Anonymous) on **0800 555 111** or to Glasgow City Council via <https://glasgow.gov.uk/reportasb>

We would like to thank you for your support.

Denise Hamilton  
Head of City Services and COP26 Operations  
Neighbourhoods, Regeneration and Sustainability

Cc: Bailie Malcom Balfour, Councillor Paul Carey, Councillor Elspeth Kerr, Councillor Anne McTaggart