

2019 New Ref	Proposed Category	Title	Review Due
F.01	Finance	Audit Policy & Procedures	Mar 2022
F.02	Finance	Disposals Policy	Jan 2020
F.03	Finance	Financial Regulations and Procedures	Oct 2020
F.04	Governance & Corporate Services	Risk Management Policy	Apr 2020
F.05	Finance	Treasury Management Policy	May 2020
F.06	Finance	Donations Policy	Jan 2020
F.07	Finance	Fraud & Bribery Policy	Apr 2021
F.08	Governance & Corporate Services	Social Media Strategy	Sep 2021
G.01	Governance & Corporate Services	Membership Policy	Oct 2020
G.02	Governance & Corporate Services	Whistleblowing	Jan 2020
G.03	Governance & Corporate Services	Equality & Diversity Policy	Apr 2020
G.04	Governance & Corporate Services	Disaster Recovery Plan	Oct 2020
G.05	Governance & Corporate Services	Data Protection Policy	Apr 2021
G.06	Housing Services	Customer Care Policy	Oct 2022
G.07	Governance & Corporate Services	Complaints Handling Procedure	Mar 2022
G.08	Governance & Corporate Services	Committee Performance Review Policy	Sep 2020
G.09	Governance & Corporate Services	Committee Structure, Standing Orders & Delegated Authority	Mar 2020
G.10	Governance & Corporate Services	Committee Member Recruitment Policy	Apr 2020
G.11	Governance & Corporate Services	Model Code of Conduct For Governing Body Members	Mar 2020
G.12	Governance & Corporate Services	Role Description for Governing Body Members and Office Bearers	Mar 2021
G.13	Governance & Corporate Services	Committee Succession Planning Policy	Sep 2022
G.14	Governance & Corporate Services	Governing Body Members Guide	Aug 2020
G.15	Governance & Corporate Services	Notifiable Events Protocol	Apr 2022

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G.16	Governance & Corporate Services	Handling a Serious Grievance against Director - Policy and Procedure	Jan 2022
G.17	Governance & Corporate Services	Lobbying Policy Statement	Mar 2021
G.18	Governance & Corporate Services	Data Retention Policy	Sep 2022
G.19	Governance & Corporate Services	CCTV Systems Policy	Sep 2022
G.20	Governance & Corporate Services	Access to Information Policy	Oct 2022
G.21	Governance & Corporate Services	Records Management Policy	Oct 2022
H.01	Housing Services	Abandonment Policy	Oct 2022
H.02	Housing Services	Allocations Policy	Nov 2019
H.03	Housing Services	Anti-Social Behaviour Policy	Mar 2022
H.04	Housing Services	Rent Setting & Service Charge Policy	Nov 2019
H.05	Housing Services	Tenancy Management Policy	Apr 2022
H.06	Housing Services	Void Management Policy	Oct 2022
H.07	Housing Services	Estate Management Policy	Sep 2021
H.08	Housing Services	Factoring Policy	Sep 2021
H.09	Housing Services	Vulnerable Adults and Child Protection Policy	Mar 2021
H.10	Housing Services	Challenging Behaviour Policy	Mar 2021
H.11	Housing Services	Shared Ownership Policy & Procedures	Sep 2021
H.12	Housing Services	Rent Account Management Policy	Sep 2021
H.13	Housing Services	Tenant/Customer Participation Policy	Apr 2021
H.13b	Housing Services	Tenant/Customer Participation Policy Action Plan	Apr 2020
H.14	Housing Services	Domestic Abuse Policy	Sep 2022
M.01	Housing Services	Repairs & Maintenance Policy	Oct 2021
M.02	Housing Services	Rechargeable Repairs Policy & Procedures	Apr 2021

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M.03	Housing Services	Contractor Management & Procurement Policy	Oct 2021
M.04	Housing Services	Stock Condition Survey Policy & Procedures	Oct 2020
M.05	Housing Services	Legionella Testing Policy	Oct 2021
M.06	Housing Services	Asbestos Management Policy (Includes Risk Assessment)	Mar 2022
S.01	Governance & Corporate Services	Alcohol and Substance Misuse Policy	Jan 2021
S.02	Governance & Corporate Services	Staff Development & Performance Review (Appraisal) Policy	Sep 2020
S.03	Governance & Corporate Services	Attendance & Absence Management Policy	Mar 2021
S.04	Governance & Corporate Services	Model Entitlement, Payments & Benefits Policy	Mar 2020
S.05	Governance & Corporate Services	Dignity at Work	Apr 2022
S.06	Governance & Corporate Services	Model Code of Conduct for Staff Members	Mar 2020
S.07	Governance & Corporate Services	Disclosure Policy	Mar 2022
S.08	Governance & Corporate Services	Employing Members of the United Kingdom's Reserve Forces (Reservists)	
S.09	Governance & Corporate Services	Expenses Policy	Apr 2021
S.10	Governance & Corporate Services	Flex Time & TOIL	Jan 2022
S.11	Governance & Corporate Services	Flexible Working Policy	Sep 2020
S.12	Governance & Corporate Services	Health and Safety Policy	Nov 2019
S.13	Governance & Corporate Services	Behaviours Framework	Jun 2021
S.14	Governance & Corporate Services	Information Communication Technology Policy	Oct 2022
S.15	Governance & Corporate Services	Stress Policy	Sep 2020
S.16	Governance & Corporate Services	Office Call-Out Policy and Procedures (formerly Emergency Policy and Procedures)	Oct 2020
S.17	Governance & Corporate Services	Recruitment Policy and Procedures	Jan 2022
S.18	Governance & Corporate Services	Staff Severance and Settlement Agreements Policy	Apr 2022
S.19	Governance & Corporate Services	Personal Safety Policy & Procedures	Sep 2022

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S.20	Governance & Corporate Services	Smoke Free Policy	Mar 2022
S.21	Governance & Corporate Services	Training & Development Policy	Jan 2022
S.22	Governance & Corporate Services	Shared Parental Leave	Jan 2021
S.23	Governance & Corporate Services	Sabbatical Policy	Sep 2020
S.23	Governance & Corporate Services	Personal Relationships at Work Policy	Sep 2022