



Christmas and New Year

COUNCIL OFFICES

Most council offices will be closed during the festive period from **Tuesday 24 December 2019**. Offices will re-open on **Friday 3 January 2020**. However some services may remain open, if you need to contact the council visit the website for useful phone numbers.

REGISTRATION OF BIRTHS, DEATHS AND MARRIAGES

The Registration Office at 45 John Street and the Ceremony Rooms at 23 Montrose Street will close at 5pm on **Tuesday 24 December 2019**. Normal service will resume at 9am on **Friday 27 December 2019** at 45 John Street. The office will also close at 12.30pm on **Tuesday 31 December 2019** and normal service will resume at 9am on **Friday 3 January 2020** at both locations.

To arrange an appointment please visit www.glasgow.gov.uk/booking.

HOME CARE SERVICES

On **Wednesday 25, Thursday 26 December 2019** and **Wednesday 1, Thursday 2 January 2020**, services are limited and therefore a reduced service will be provided across Glasgow. All affected service users will have received a letter in advance detailing the changes. Outwith this time a normal service will operate.

CEMETERIES AND CREMATORIA

The Books of Remembrance at both the Linn and Daldowie Crematoria will be open as below:

Saturday 21 and Sunday 22 December 2019 - 8.30am to 1pm
Wednesday 25 and Thursday 26 December 2019 - 8.30am to 1pm
Saturday 28 December, Sunday 29 December, Tuesday 31 December 2019, Wednesday 1 January and Thursday 2 January 2020 - 8.30am to 1pm. Normal service resumes on **Friday 3 January 2020**.

The crematoria and cemeteries will be closed for cremations and burials as follows: **Tuesday 25 and Wednesday 26 December 2019, Tuesday 1 and Wednesday 2 January 2020**. Services on the **Saturdays 21 and 28 December 2019** - 8.30am to 1pm.

FESTIVE REFUSE COLLECTION

Due to the Christmas and New Year holidays some of your bin collection dates will change. **Please note your revised collection dates in the table below.**

| DECEMBER 2019 | Current Date | New Date | Current Date | New Date |
|---------------------|--------------|-----------|--------------|-------------|
| Blue Bin | Wednesday 25 | Friday 27 | Thursday 26 | Saturday 28 |
| Green and Brown Bin | Wednesday 25 | Friday 27 | Thursday 26 | Saturday 28 |
| Purple Bin | Wednesday 25 | Friday 27 | Thursday 26 | Saturday 28 |
| JANUARY 2020 | Current Date | New Date | Current Date | New Date |
| Blue Bin | Wednesday 1 | Friday 3 | Thursday 2 | Saturday 4 |
| Green and Brown Bin | Wednesday 1 | Friday 3 | Thursday 2 | Saturday 4 |
| Purple Bin | Wednesday 1 | Friday 3 | Thursday 2 | Saturday 4 |

Bulk waste/Excess waste

During the busy festive period Glasgow City householders can take bulk or excess waste to any of our recycling centres listed below.

- Dawsholm Recycling Centre, 75 Dalsholm Road, G20 0TB
- Easter Queenslie Recycling Centre, 90 Easter Queenslie Road, G33 4UL
- Polmadie Recycling Centre, 425 Polmadie Road, G42 0PJ
- Shieldhall Recycling Centre, Renfrew Road, G51 4SA

Open 7 days a week, 8am to 8pm (last entry at 7.45pm).

Please note: The centres are closed on Christmas Day and New Year's Day and close at 6pm on Christmas Eve and New Year's Eve (last entry 5:45pm).

HOUSING BENEFIT AND COUNCIL TAX SERVICES

The offices will close at 5pm on **Tuesday 24 December 2019** and normal service will resume at 9am on **Friday 3 January 2020**. Please visit our website www.glasgow.gov.uk/ben and click on contact centres to access our appointment system.

SCOTTISH WELFARE FUND

The Scottish Welfare Fund telephone service will close at 5pm on **Tuesday 24 December 2019** and normal service will resume at 9am **Friday 3 January 2020**.

You can go online to complete an application for the Scottish Welfare Fund 24/7 at www.glasgow.gov.uk/swf. Assessment and processing of payments for Crisis Grants will be in place during the closure period.

SOCIAL WORK SERVICES

Social work offices will close at 4.45pm on **Tuesday 24 December** and re-open at 8.45am on **Friday 3 January 2020** with the following exceptions:

- Easterhouse Area Office (North East Area) **0141 276 3400**
- Petershill Business Centre (North East Area) **0141 276 4710**
- Mansion Street (North West Area) **0141 276 6210**
- Gullane Street (North West Area) **0141 276 5288**
- New Gorbals Health and Care Centre (South Area) **0141 420 0060**
- Rowan Park (South Area) **0141 276 8840**

On **Friday 27 December 2019** and **Monday 30 December 2019** these offices open between 8.45am and 3.55pm on the Friday and 08:45am to 4.45pm on the Monday. On **Tuesday 31 December 2019** these offices open between 8.45am and 12 noon.

If you do not currently have a social worker and need support or information from Social Work Services then phone Social Care Direct on **0141 287 0555** during the office hours listed above.

An out-of-hours homelessness service will be available during the festive period and can be contacted on **0800 838 502**.

If you need to contact social work outside office hours then an Emergency social work service is available from Glasgow and Partners Emergency Social Work Service on **0300 343 1505**.

