

Minute of:	Pineview Housing Association Customer & Resident Forum Meeting of 9 th May 2024
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Prepared By:	Ben Keenan and Robert Reid
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Date Prepared:	6 th June 2024
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Minute to be Presented to Meeting:	13 th June 2024
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Item Details		
1.	Sederunt	
Chair of Meeting: Robert Reid		
Forum Members Present: Angela Temple Mary Frew Angela Jarvis Margaret Dick	Apologies: Karen Royal Josie Simpson Yvonne Harvey Janette Murphy Absent: Leave of Absence:	Staff In Attendance: Robert Reid Ben Keenan Guest Speaker/Presenter(s): Councillor Ferguson

Item Details	
2.	Welcome and Introductions
Everyone introduced themselves and Robert welcomed them to the meeting.	

Item Details	Lead Action By	Date Due By
3. Minutes of Previous Meeting (11th April 2024)	Minute of Previous meeting	
Corrections required: None Matters arising: None <u>Approval:</u> Proposed by: Mary Frew Seconded by: Angela Temple		
4. Matters arising from previous meeting		
None		

5. Councillor Updates

Councillor Ferguson provided a general overview and update of main areas of concern and action currently involving GCC. This covered several areas including:

- Bin uplifts – The Forum discussed the change to GCC bin uplift policy. Councillor Ferguson advised that brown bin uplift was a non-statutory service and GCC was now charging for this service. She acknowledged that this was a widely unpopular decision that could have potential consequences for general upkeep of the area with residents unable to afford the cost of maintaining their garden.
- Green Bins - The Councillor advised that the changes also meant that every household could now only have one green bin uplift every 4 weeks but that multiple green bins could be permitted in special circumstances, or two green bins could be swapped for one larger bin.
- Grey Bins – New Grey bins now being rolled out to residents. Grey bins intended to allow for recycling of additional containers that were previously unable to be recycled.
- Bin Hubs Pilot – The Councillor advised that GCC has recently commenced an initial pilot for a new 'Bin Hub' project where bins are placed outside the front of properties. Currently being rolled out on two locations with idea to expand use if successful. The hope is that this would reduce the ongoing issue with poor upkeep of back court bin areas across the city.
- Budget - Councillor Ferguson outlined the ongoing financial pressures facing GCC and its various departments. £400m has been cut from the budget over the last 10 years and a further £107m is to be cut across the next 3 years. Every department has also been told to find a 10% saving on current spending across the next year.
- 450 teaching posts are to be cut to cover most of these savings
- Councillor Ferguson also gave the specific example of MCR pathways – an initiative that supports care experienced school pupils. This service is having £1m per year in funding removed. Angela Jarvis and several other forum members expressed disappointment at this as they have previously had positive experiences with the service
- Resurfacing Works - Councillor Ferguson also provided a schedule of the upcoming road resurfacing works taking place across 24/25 in Drumchapel.
- Voter ID - Forum members asked Councillor Ferguson about new voter ID rules. The Councillor advised that no ID was required for postal votes. Residents could also request a special voter ID certificate which can be used as proof of address when voting. Ms Ferguson took a note of the forum members details to follow up.
- RAAC - Councillor Ferguson was asked about the effect of RAAC on council facilities. Drumchapel Swimming Pool is the only effected building in Drumchapel. Remedial repairs currently being carried out and re-opening date to be announced.

6. Pineview updates		
<p>RR and BK reminded forum members of Committee Meeting at Golden Jubilee on 29/5/24 – Forum agreed they would like to attend. Angela Temple, Mary Frew advised they would attend. Angela Jarvis advised she was unavailable. Mary advised she would follow up with Karen who may be interested in attending.</p>		
7. Tenant Participation Action Plan		
<p>RR outlined to the forum the recent changes made to the Tenant Participation Action Plan which were previously discussed. A new Action Plan now collated which combines previous policies into one singular Action Plan.</p>		
8. Fire Safety Policy		
<p>This item was carried over due to a lack of time following the discussions earlier in the meeting It was agreed that this item would be carried over to the next meeting.</p>		
9. Summer Outing - suggestions		
<p>The Forum was again asked to think about potential destinations for the next annual summer outing for tenants.</p> <p>Consensus among forum members was that Heads of Ayr remained the first preference as the most popular destination among tenants.</p> <p>MF highlighted that consideration should be given this year to the availability of discounts for particular groups of tenants at Heads of Ayr – last year Pineview had spent money when potential savings were available.</p>		
10. Date of Next Meeting		
13 th June 2024		
11. AOCB		
None		