

Minute of:	Pineview Housing Association Customer & Resident Forum Meeting
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Date of Meeting to which Minute relates:	7th December 2023
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Prepared By:	Robert Reid
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Date Prepared:	1 st February 2024
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Meeting Minute to be Presented to:	8 th February 2024
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Item Details	
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1. Sederunt
Chair of Meeting: Ben Keenan

Forum Members Present: Mary Frew Janette Murphy Yvonne Harvey Karen Royal	Apologies: Angela Temple Josie Simpson Absent: Leave of Absence:	Staff In Attendance: Robert Reid Ben Keenan Guest Speaker/Presenter(s):
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Item Details	
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2. Welcome and Introductions
Everyone introduced themselves and Robert welcomed them to the meeting.

Item Details	Lead Action By	Date Due By
3. Minutes of Previous Meeting (12th October 2023)	Minute of Previous meeting	
Corrections required: None		
Matters arising: None		
Approval:		

Item Details	Lead Action By	Date Due By
<p>Proposed by: Mary Frew Seconded by: Karen Royal</p>		
4. Matters arising from previous meeting		
<p>It was noted that Councillor Ferguson had not yet updated on the matter of the Gullies.</p> <p>It was confirmed that the matter of the sinkhole has now been resolved.</p> <p>The issue was raised about potholes in the road, most especially outside 14 Peel Glen Gardens</p> <p>Forum members felt that the anti-social behaviour experienced on and around 5th November was worse than recent previous years.</p>		
5. Councillor updates		
<p>No councillors were present at the meeting.</p>		
6. Pineview updates		
<p>House visits - RR gave update on house visits which have now started. Robert will keep the Forum updated on the number of visits completed and any trends or common issues identified.</p> <p>Wise Group – RR updated the Forum on the progress of referrals to the Wise Group for fuel advice, support and advocacy.</p> <p>Rent Consultation – Robert confirmed the rent consultation was now underway – and the feedback from customers will be taken into account when the Committee of Management decide on the rent increase at their January meeting.</p> <p>Housing Waiting List – a review of the waiting list is now in progress – all applicants will be contacted and asked if they wish to remain on the list and asked if their circumstances have changed since they made their application.</p>		

Item Details	Lead Action By	Date Due By
7. Glasgow City Council - Glasgow Road Safety Plan		
<p>Glasgow City Council are currently consulting for input into the Glasgow Road Safety Plan 2020 to 2030.</p> <p>The council is committed to Vision Zero where nobody is killed or seriously injured on our roads and would like to hear from the communities of Glasgow how road safety can be improved across the city.</p> <p>Forum members were invited to contribute their views directly to the council.</p>		
8. Christmas Celebration		
<p>Forum members enjoyed a social meeting with food provided.</p>		
10. AOCB		
<p>No other matters were raised.</p>		
11. Date of next meetings- 8th February 2024		
<p>Minutes approved at meeting on 8th February 2024 – Proposed by Mary Frew and seconded by Janette Murphy.</p>		