

Reporting Against Transfer Promises Ongoing – outcomes as at 30/09/23

Details the transfer promises that were ongoing as at 31/03/2023 and will continue to be reported on quarterly during 2023 until completed. While many of the Transfer Promises have been achieved, it is important to understand that there is an ongoing commitment to retain the improvement made and Promises will be kept under review. 🚫 = not achieved; 😊 = ongoing; 😄 = achieved

| Objective 2 – Accelerate the Investment Programme and Commitment to Community Engagement | | |
|--|---|---|
| Background | Kendoon Housing Association had not invested in maintaining stock over several years. Unable to fund investment to bring properties up to RSL expected standards. Kendoon Housing Association had to restrict spend due to loan covenant compliance issues (due to non-investment for years). | |
| Transfer Requirement | Accelerate the investment programme in the short, medium, and long term. Support community engagement. | |
| Pineview Promise | Outcome 😊 😊 😊 | |
| Spend an additional £1.25million on investment within period 01/04/2021 – 31/03/2026. Identify work in consultation with tenants. | £1,276,710.10 spent Tenants priorities identified from external satisfaction survey completed last year. | 😊 |
| Survey stock and identify 5-year investment programme. Implement effective planned maintenance programme and comprehensive asset management strategy. | Stock condition survey carried out annually on rolling basis. Investment program produced from the HUB - all planned maintenance for this year has been identified, and planned works for 30 year long term in place. Committee previously agreed to amend 5 year plans to 3 year plans as this was seen as a more accurately measurable period. Given inflationary cost impacts there has been a pause on development of these plans for issue to tenants in case cost makes achievement not feasible. This is being further reviewed in 2023/24. Aim to produce and distribute by end of November 2023. | 😊 |

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| Transfer Requirement | Accelerate the investment programme in the short, medium, and long term. Support community engagement. | |
| Pineview Promise | Outcome 😊 😊 😊 | |
| Commit £10,000 per annum for five years to community regeneration projects. | <p>Ongoing. Spending has been committed in each of the last three years. Consultation with residents has confirmed priorities as Youth Work, Measures to prevent anti-social behaviour, social and community activities and Environmental Improvements.</p> <p>£2,000 spent on funding additional bus, snack packs and vouchers for the Pineview Summer Outing to Heads of Ayr to enable more residents from Cairnsmore (ex Kendoon) area to attend with their families. £3,840.00 provided to G15 Youth Project to fund 30 weeks of youth outreach work and football coaching. £875 provided to fund one night per week of youth club and purchase equipment. All these activities are now taking place and proving popular with young people. Additional funding of £700 provided to Growchapel Project. Total expenditure year to date £7,415.00. Remaining budget of £2585 to be spent resident priorities during Q3.</p> | 😊 |

Objective 6 – Develop New Services

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| Background | Kendoon Housing Association unable to develop new services (resource constraints – staff, financial and other). | |
| Transfer Requirement | Increase wider role activities. Help tenants survive and thrive in life. | |
| Pineview Promise | Outcome 😊 😊 😊 | |
| Carry out comprehensive stock surveys and implement effective planned maintenance programmes and comprehensive asset management strategy to ensure homes comfortable and affordable to live in. | <p>Ongoing and ties in with Objective 2 above.</p> <p>External stock condition surveys carried out by JMP and all information has been uploaded to the HUB. Further stock condition surveys will be carried out as HS staff are visiting every property bi-annually.</p> | 😊 |

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